

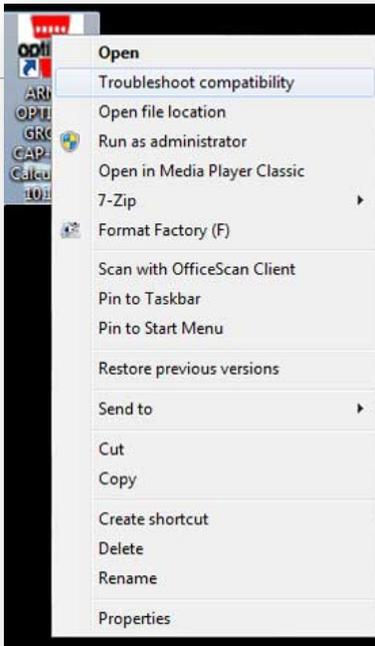
CAP SOFTWARE INSTALLATION HELP



Some users experience compatibility issues with CAP installation. Please follow the steps below to resolve the issue. If you still need assistance, contact us at info@optibelt-usa.com with the subject line CAP help.

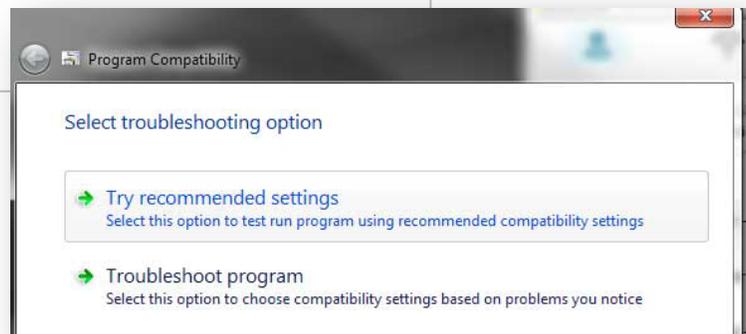
STEP 1

Right Click on the “Arntz Optibelt” program icon, select “**Troubleshoot Compatibility**”



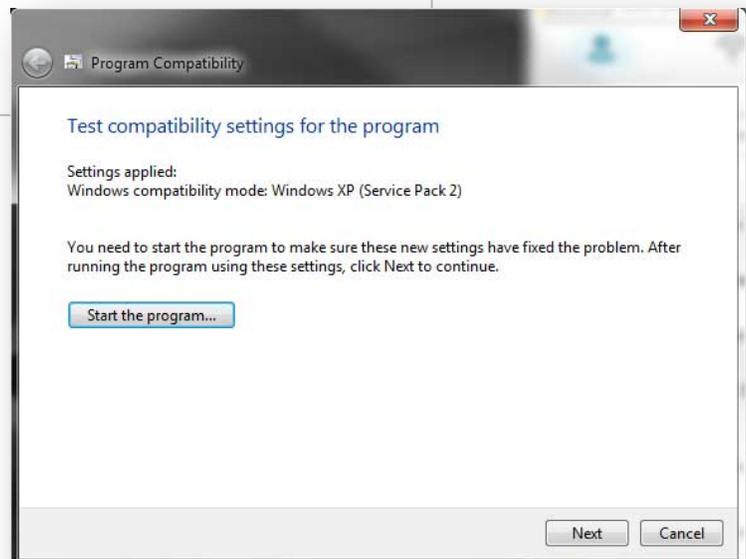
STEP 2

Select “**Try recommended settings**”



STEP 3

After running, try opening the program.





CAP SOFTWARE

INSTALLATION HELP

Other known issue...

Once the program is installed onto a computer, you may have the following error:

WinExec failed, error code = 2

This is usually caused by the computer user not having “full administrative rights” to the CAP program folder. Your IT person will need to grant the user these rights for the program to function properly.

